

DISABILITY JUSTICE

The Client Assistance Program

Disability Justice's Colorado Client Assistance Program (CAP) helps people who are having issues with the Colorado Division of Vocational Rehabilitation (DVR) or the Colorado Centers for Independent Living (CILs).

Frequently Asked Questions

What services may be available from CAP?

- Explaining how to get started with the Colorado Division of Vocational Rehabilitation (DVR), Colorado Centers for Independent Living (CILs), and other rehabilitation programs.
- Providing education and training on advocating for yourself in getting services from DVR and CILS.
- Talking through ways to work with DVR and CILs so they can better help you.
- Giving information and referrals to appropriate rehabilitation programs.
- Looking into complaints or problems with DVR and CILs and finding ways to fix the issues.
- Explaining your rights when working with DVR and CILs.
- Explaining what DVR and CILs must do and what they don't have to do.
- Giving information and assistance in appealing DVR and CILs decisions.

How do I request CAP's assistance?

All potential CAP clients must contact us by telephone, email, online intake, or letter to request services. We may need additional information to complete the intake process, so please respond to any emails or phone calls for additional information as soon as possible. Submit an **online intake form** to Disability Justice.

Does CAP have walk-in appointments?

No, walk-in services are not available. Once you have requested services through an intake, Disability Justice will be in touch to ask you for more information, to provide you with information, or to assign you an advocate.

Disability Justice distributes this material for informational purposes only. It does not constitute legal advice or establish a lawyer-client relationship. For further assistance, contact the phone numbers or internet sites referred to in this publication or seek the counsel of an attorney.